

# Advanced Process Modeling and Design

Process Modeling should tell the story of how your organization gets jobs done. Advanced Process Modeling and Design assists in telling that story, all while identifying improvement opportunities and planning for the future.

## Course Overview

Advanced Process Modeling and Design helps improve your processes in three phases:

- 1) Identify how the organizations processes currently run.
- 2) Identify what improvement opportunities can be made and
- 3) Identify how to implement those identified improvement opportunities into futurestate models from a change management perspective.

The value behind Advanced Process Modeling and Design helps functions change the way they operate for exponential organizational benefits!

### Course Outline

Enable process modelers to map current processes, identify improvement opportunities and create future-state process models to improve the way that functions operate.

- Interviews and As-Is Documentation
- Capturing the Right Level of Detail
- Capturing Attributes to Provide Depth
- Identifying Improvement Opportunities
- Improvement Opportunity Analysis
- Future-State Model Design

### Learning Outcomes

- Develop an understanding of how to capture the right level of detail within process models.
- Discover the value of capturing attributes at the right depth to identify improvement opportunities in areas such as cost, time and frequency.
- Learn how to identify pain points in current processes for all stakeholders.
- Establish an understanding of how to identify improvement opportunities in different process dimensions.
- Create future-state models that reflect improvements in the process and generate value for all stakeholders.

### Audience

Process modeling experts who want to learn the most effective methods of capturing unfamiliar processes, how to identify pain points, and design/ implement future-state models that address identified pain points to make the process more painless. The Intro to Process Modeling course is required or prior experience, as trainees need to know how to model in business process management notation.

**For more information:**  
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